



PURCHASE RETURNS FORM

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| Invoice Number |
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| School Name | Student Name |
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RETURNS POLICY

1. Items must be returned within 30 days of receiving your order
2. All item/s must be unworn / unused / unwashed with original packaging and/or box
3. Please return the item/s, together with a copy of your invoice and the reason for the return or exchange (see below)
4. If you believe the item/s to be faulty, or you received the incorrect item/s, these must also be lodged within the 30-day period

Please attach the completed form with your item/s and return it to the address below. Return postage costs will need to be covered by the parent/guardian unless the item is faulty. If you believe your item/s to be faulty, please email orders@ssr.net.au and our staff will assist you with the return and arrange for the replacement item/s. Alternatively, please call us on 03 8769 8400.

You are also welcome to return any items in person to our warehouse: 1/8 Johnston Court, Dandenong South VIC 3175

| | | Size/s |
|--|--|--------|
| What was purchased? <i>List the item/s you are returning</i> | | |
| Reason for return <i>Please circle</i> | 1. incorrect size 2. incorrect style 3. incorrect colour | |
| Replacement/s required – <i>List the item/s you need</i> | | |

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| State Schools' Relief Attn: Inventory Returns PO BOX 4528 DANDENONG SOUTH VIC 3164 |
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